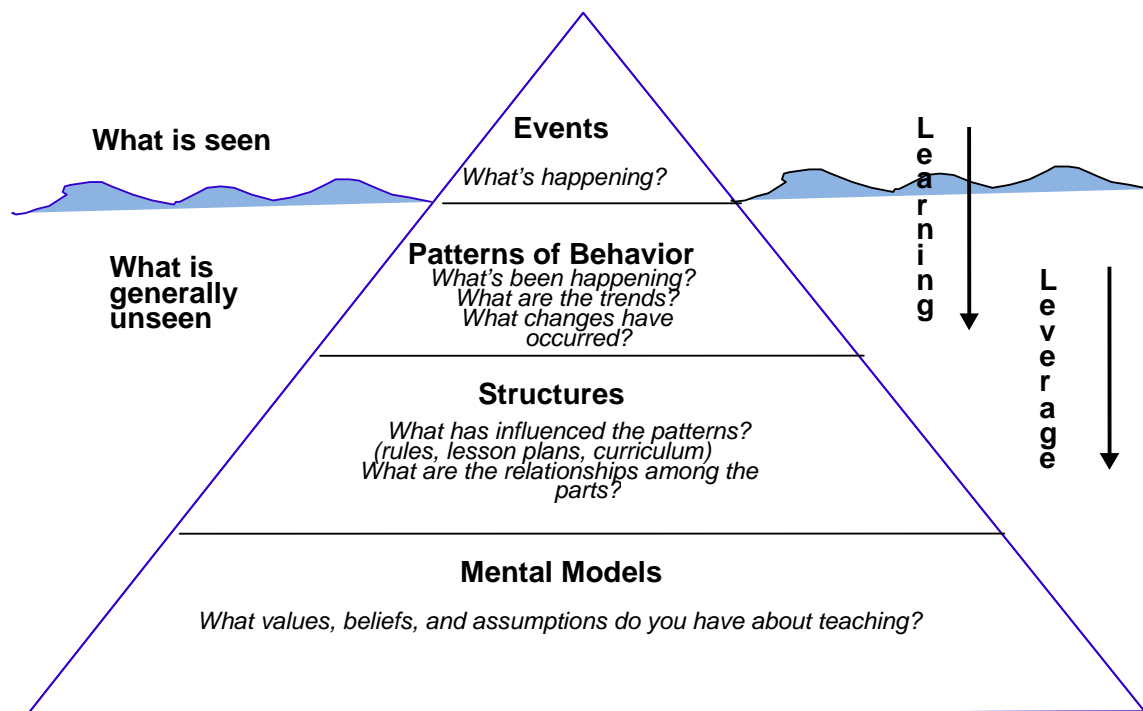


The Iceberg Model

The iceberg model is a systems thinking tool designed to help an individual or group discover the patterns of behavior, supporting structures, and mental models that underlie a particular event.



Source: Adapted from *The Iceberg Model* by M. Goodman, 2002. Hopkinton, MA: Innovation Associates Organizational Learning. Copyright 2002 by M. Goodman. Adapted with permission.